

User Info

Name: _____

Address: _____

Phone: _____

Email: _____

Product Info

Product Name: _____

Model No. _____

Serial No.

Dealer's name and seal

Powerband Green Energy Ltd.

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Powerband Green Energy Ltd.

Two-Year Limited Warranty (Only for PBOX X3,P5,P6,P7,P8,P9,E1 Series Solar Light)

What This Warranty Covers

Powerband warrants the PBOX-X3,P5,P6,P7,P8,P9,E1 Series Solar Light against defects in material and workmanship for a period of TWO (2) YEARS from the original date of purchase by the end user.

How to Obtain Warranty Service

If the product does not function as warranted during the warranty period, follow the instructions on user's manual to identify the problem, or contact Powerband or its distributor to diagnose and resolve the issue directly over e-mail, phone or via remote assistance.

If the problem occurred due to the customer's misuse or an inappropriate condition, Powerband or its distributor shall provide an explanation and guidelines for possible solutions and/or reinstallation.

Some issues can be resolved with a "Customer Replacement Unit" (CRU), the replacement parts that the customer can install on their own. Within the warranty period, the free CRU will be shipped to the customer as they forward the CRU code and product serial number to Powerband or its distributor.

If the issue cannot be diagnosed/solved, or if the repaired product remains non-operational, Powerband or its distributor will replace it with a functionally equivalent product.

Under the condition that the service center or the distributor is unable to repair or replace the product, the customer may choose to return the products to Powerband or its distributor for a refund of your purchase price.

Replacement of Product or Part(s)

When warranty service involves the replacement of a product or a part, the original/replaced product or part shall be returned to Powerband as instructed. Only unaltered Powerband products are eligible for replacement. The replacement product or part provided by Powerband may not be new, but shall be in good working condition and functionally equivalent to the original product or part. The replacement product or part shall be warranted for the remaining warranty period of the original product.

The Customer's Responsibilities

Where applicable, the customer agrees w/ the below before the service is provided:

- a) Follow international and the local rules to protect Powerband's intellectual property rights and relevant legitimate right;
- b) Follow service request procedures as specified by Powerband;
- c) Keep the replaced products and parts that had been replaced; make sure the products and parts being sent back as instructed if Powerband and its distributor requested.

The above warranties do not cover, and Powerband will not be liable for:

- a) Failure or damage resulting from misuse, faulty installation, misapplication, accident, modification, unsuitable physical, or operating environment including natural disasters and any extreme environmental conditions beyond those defined in the product specification, under/over voltage situation including power surge, lack of compliance with applicable instructions, prolonged (inactive) storage for more than 6 months, improper or inadequate handling, shipping, maintenance, negligence, tampering, or improper maintenance by non-authorized party.
- b) Failure of, or damage caused by, any third party products, including those that Powerband may provide or integrate into the Powerband product at your request.
- c) Expired warranty period. You will be charged for replaced parts and repair cost after the warranty period. The replaced parts shall be warranted for one year.
- d) Products for which Powerband has not yet received full payment.

The customer will bear: a) the labor cost for replacing CRU; b) the cost(s) of transporting, delivering and handling the Product(s) to and from Powerband, its authorized distributor and or its authorized service center.

Limitation of Liability

Powerband is responsible for loss or damage to your products only under the condition that it is: 1) in the distributor's possession; or 2) during the transitioning period while the distributor or third party is in charge of the transportation.

Circumstances may arise where, because of a fault of Powerband's part or other defect, you may be entitled to recover damages from Powerband. Regardless of the basis of your claim against Powerband (including breach, negligence, misrepresentation or other contract), except and to the extent liability cannot be waived or limited by applicable laws, Powerband shall not be liable for more than the amount the customer paid for the products.

This limit also applies to Powerband's supplier, distributors, service provider and resellers. The maximum amount for which Powerband, its suppliers, distributors and resellers are collectively responsible shall not exceed the amount the customer paid for the products.

UNDER NO CIRCUMSTANCE SHALL Powerband, ITS SUPPLIERS, DISTRIBUTORS AND RESELLERS BE LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. AS SOME COUNTRIES OR JURISDICTIONS DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.